



Our ref E159559

Department of
Transport and Main Roads

11 August 2020

Mr Blair Davies
Chief Executive Officer
Taxi Council Queensland
PO Box 290
STONES CORNER QLD 4121
blairdavies@tcq.org.au

Dear Mr Davies,

The Department of Transport and Main Roads (TMR) is pleased to advise that the Driver Offence Notification (DON) service has commenced. Registered operators of Queensland registered vehicles will be notified of roadside traffic offences that are committed by people using their vehicle/s.

Registered operators of vehicles currently receive notifications of camera detected offences committed in their vehicle/s. The DON service will expand these notifications to include traffic infringement notices (fines), that are issued roadside by the Queensland Police Service or TMR Transport Inspectors, such as speeding, illegal mobile phone use, heavy vehicle related fatigue and excess mass, dimension and loading offences. Not all offences will result in a DON being sent. Some offences involving court processes, such as drink or drug driving and unlicensed driving will not be included. However, TMR is investigating options to include these types of offences in the DON service at a later stage.

It is intended that the DON service will provide registered operators with greater visibility of the driving behaviour of people using their vehicle/s. It is hoped that this will encourage more informed conversations about road safety.

The DON service will also provide individuals, such as parents or carers, with the ability to more effectively monitor and influence the on-road behaviour of newly licensed young drivers that use the family car. Organisations, such as fleet and heavy vehicle freight operators will be able to better monitor the operation of their vehicles. The DON service will provide information necessary to tailor safe driving initiatives, or address poor on-road behaviour of employees.

Customer Services, Safety and Regulation
Land Transport Safety and Regulation Branch
PO Box 673 Fortitude Valley
Queensland 4006

Telephone +61 7 3066 2988
Website www.tmr.qld.gov.au
Email DLRR@tmr.qld.gov.au

ABN 39 407 690 291

Participation in the DON service relies on registered operators providing their email address to TMR. Registered operators who have already provided an email address will automatically be registered for the service. A new online service has also been introduced to enable organisations to register for the service. More information about the DON service and how to register an email address with TMR is available at www.tmr.qld.gov.au/DON.

It would be appreciated if your organisation could share this information with your members. This will help promote this important road safety initiative and encourage uptake of the DON service.

If you have any further questions, please contact Mr Craig Young, Policy Advisor, TMR by email at DLRR@tmr.qld.gov.au or telephone on 3066 2988. Mr Young will be pleased to assist you.

Thank you for your support.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andrew Mahon', written in a cursive style.

Andrew Mahon

General Manager (Land Transport, Safety and Regulation)